



Declaration on Quality Policy at the Clinical Center of the University of Pécs

In this declaration the management of the Clinical Center of the University of Pécs wishes to manifest its commitment to amend quality, define its mission, vision, strategic aims and identify the key processes.

The management is engaged to continuously improve the effectiveness of the quality management system by ensuring the availability of the necessary resources.

Its main objective is the high quality fulfillment of the triple task of healthcare services, education and research to be achieved through secure data - and information management complying with effective statutory provisions through the application of evidence based medicine, the implementation of cost effective medical attendance, the procurement of new medical equipment and appliances and the improvement of mutually advantageous - external and internal – partnerships.

The respecting of human dignity and the rights of those using the services via the compliance with ethical norms are considered fundamental requirements by the management.

Monitoring the implementation of the strategy to achieve the goals should be continuous. The management assumes the task of ensuring the continuous training of employees and considers it of pivotal importance to provide them the possibility to acquire up-to-date knowledge and apply modern methods. It aims to satisfy the public and social demand by enlarging the service portfolio and strengthening the cooperation between health professions. Strategies of improvement are built upon measuring, analyzing and assessing the professional activities and the results of satisfaction surveys.

The processes of the Clinical Center of the University of Pécs operate a quality management system certified by an external, third-party regarding the management, service provision and support systems. The provisions of the Hungarian Health Care Standards serve as the basis of the internal quality control system in order to ensure the high level of professional activities. The organizational units performing laboratory diagnostics activity operate a quality management system which complies with the requirements of the National Accreditation Authority.

The management of the Clinical Center of the University of Pécs ensures that all their employees are aware of and apply the content of the declaration on quality policy in the course of their work.

Pécs, 1 December 2017



Dr. Andor Sebestyén
president